

In detail:

The most valuable outcomes from Membership

- a. Keeping informed about developments in HE which inform practice in the 13-19 sector. Support also with initiatives and developments 13-19 which align with the CRA core brief.
- b. Sharing experience; getting an overview of how others in the sector are responding; policy updates.
- c. The CRA is the best first port of call to tap into the national picture for developments, resources and networking. It also provides valuable guidance and good practice (informed by research) on the whole skills development agenda.
- d. Suggested contacts. Provision of good practice. Policy development briefings. CRA's fantastic "can do" support and customer relations.
- e. Making contacts, learning from others/getting feedback on ideas, keeping an eye on trends/developments.
- f. I think that the member's email is great in summarising news stories, and the CRA does some good policy work etc., but I wonder if it would be useful to have an email update every so often on a particular topic (also available through member's section I'd suggest). I never get around to reading all the articles, but I trust the CRA more than the national press anyway (e.g. every month, one topic (e.g. the HEAR, ePortfolios, use of technology in PDP) is revisited with a short summary of the whole topic, and some recent thoughts/developments. I'd find that sort of 'briefing from the experts' really useful.)
- g. I get an email every week from Social Sav <http://www.socialsav.com/> which is on social media, and links to two articles, and has its own mini editorial about what the implications are. It's great - I'd love to see something similar to this from the CRA. I can forward it - please ask me!
- h. Resources for PDP and up to date information regarding national developments.
- i. Face-to-face events supporting the theory/practice behind implementation locally.
- j. Benchmarking with other similar programmes, personal development, head up on other national initiatives, conferences/seminars (where relevant), on site consultancy, only professional body with relevance to my personal area of work.
- k. PDP expertise; HEAR expertise and networking. Basically it is a network of like-minded individuals working in a similar area.
- l. I'm not sure what this question is getting at...? I'm still new to the institutional role (HEAR lead) and have not had any 'key outcomes' from the CRA yet....
- m. Links to network of expertise. Access to range of training and development opportunities/ materials/ resources.
- n. Personal tutoring resources. PDP and employability publication. PDP resources. Interactive activities used at events that I have enjoyed / found useful then adapted and used myself.
- o. Excellent support and networking opportunities, national picture and framework for the kinds of things I do, useful resources, sharing the load.
- p. E-portfolio development, quality enhancement of the student experience.
- q. Developing policy and related practice. Collaborative research and projects with other institutions.

Is Membership offering Value for Money?

- I believe that we are getting excellent value for money for our CRA subscription.
- The institutional licence is cheap compared to many but unfortunately the CRA is not always high on senior management radar so current levels keep them subscribing! For the costs we get a lot for our money.
- It is only our first year of subscribing to CRA but ... I have been really impressed with the support we have received as a subscribing institution...
- Very good value for money.
- I see it as an essential resource, but unfortunately I'm aware that it may be one of the things to be cut should the belt be tightened. Unfortunately always a possibility on the horizon. More SU Sabbs-related activity might help combat that to an extent in future.
- Hand holding' advice and on site consultancy for new developments which have helped to inform decisions on expansion, bench marking etc.
- ... I don't think we perhaps use the support as well as we could. Main problem is that we don't have a key lead on PDP anymore, those who have led on it in the past have moved into other areas. PDP is largely devolved to local (School & programme) level, which is very diverse. We find it difficult to see how to use the services of the CRA better to support this effectively, other than by promoting the website, the webinars & workshops, which we do. There isn't a central drive or interest in supporting a central approach here anymore, so some of the other services offered, like help with HEAR and onsite support are not likely to be used by us.
- Excellent value for money.
- I'm not sure how much membership is costing the institution and would have preferred a 'don't know' box. It's up to us to make the most of it. I think the help is there if we need it...
- Colleagues have taken part in CRA 'academies', currently in HEAR Academy.
- I have put 'yes' because of the 'time-out' for embedding myself in PDP that comes from your events etc., but I must admit am strapped for money at the moment and considering letting my membership lapse.
- I'm very happy with the level of support and the benefits of membership...
- Hopefully the CRA is linking more closely to the Careers and Employability team, especially re the HEAR. The CRA is value for money, but we probably don't make enough use of them as a university. We no longer attempt to have any form of e-pdp, as previously, and there is no agenda for PDP.
- Targeted resources made available, together with networking of likeminded colleagues.
- In particular as a centre that supports working with colleagues in the sector.